

About opting out of Confirmation of Payee (CoP).

All eligible customers of The Loughborough Building Society have been automatically opted into the Confirmation of Payee (CoP) service.

This service checks the name of the account the payment is being sent to. It's designed to help protect you against fraud, and payments going to the wrong account.

We'll only agree to opt-out requests in exceptional circumstances.

If you opt out of CoP anyone sending a payment to your account will be unable to confirm your details and may choose not to make the payment.

Customers who opt out will still be subject to CoP checks when sending payment to another account.

What would you like to do?

Opt out of	Confirmation	of	Payee	

Opt back into Confirmation of Payee □

Your Account details

For Joint Accounts, all account holders must give consent before we can consider opting the account out of CoP.

Account Holder 1 Title Full Name(s) **Address Postcode Telephone Number Email Address Account Holder 2** Title Full Name(s) **Address**

Postcode

Telephone Number

Email Address

Please provide your Loughborough Building Society account numbers for all accounts you wish to opt out of CoP. **Account Number: Account Number: Account Number: Account Number: Account Number:** Opt Out Request reason (not required for opting back in) Please let us know why you want to opt out of Confirmation of Payee

Account Details

Declaration

I declare that the information provided in this form is correct to the best of my knowledge.

For joint accounts all account holders must sign.

Account Holder 1 Signature	Date	
Account Holder 2 Signature	Date	

Please print off, sign and send the completed form either by email to savings@theloughborough.co.uk or by post to: Savings, Loughborough Building Society, 56 Woodgate, Loughborough, LE11 2TZ.

Processing your request

Once we've reviewed your request, we'll write to you within 30 days, to let you know the outcome and if any further steps are required.

If your opt-out request is approved, the account(s) you listed will be removed from the service.

You can opt back in to CoP at anytime by using this request form.